



Northumberland
County Council



Northumbria Healthcare
NHS Foundation Trust

Welfare Rights 2017-18

03/07/2018

www.northumberland.gov.uk

The team

3 welfare rights officers

1 admin support

What we do

Training

Advice and support for professionals

Direct casework for complex cases

Strategic role/policy support

Welfare rights advice can

Help disabled adults to live independently

Reduce involvement from services

Highlight the impact of benefit changes

Increase revenue

Increase the income of individuals

Case studies

1. Nigel - ESA/DLA/PIP (page7)
2. Nicola - young person in hospital (page 8)
3. Zaneb - family not receiving correct benefits (page 9)
4. Sonia - ESA assessment (page 9)

Key issues going forwards

Employment and Support Allowance (ESA) assessments

DLA/PIP reassessment - half way through in Northumberland

Universal Credit - full service to be rolled out in Northumberland

- New claims from November 2018
- Managed migration from July 2019

Attendance Allowance - 3 additional Support Planners recruited to care management

Any questions?